

## Accessibility Guide for Moorings, Customs House

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**Contact for accessibility enquiries: Gail Sibley**



### Welcome

Moorings is the ground floor apartment of the Custom's House, a landmark building on St Mary's harbourfront, sleeping 6 people in three ensuite bedrooms, which can all be made up as doubles or twins.

Moorings occupies the entire ground floor of the building and benefits from a large private courtyard garden with sea views and direct beach access. The property is furnished & equipped to the highest specification, complete with digital TV and Wi-Fi.

### At a Glance

#### Level Access

- The main entrance has 1 step. There is no lift and no ramp.

#### Access with steps

- There are steps from the main entrance to:
  - Moorings Courtyard

## Bedrooms

- We have non-allergic bedding.

## Level access bedrooms

- From the main entrance to the bedroom, there is level access.
- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.

## Hearing

- The (bedroom) TVs have subtitles.

## General

- Staff are available 24 hours a day.
- We have emergency evacuation procedures for disabled visitors.

## Getting here

Custom's House,  
Lower Strand,  
St Mary's  
TR21 0PS

## Travel by public transport

- Sail from Penzance or fly direct from Land's End, Newquay or Exeter Airports. National and European connections available from Newquay and Exeter. If you require travel assistance please contact: 01736 334220, [customerservices@islesofscilly-travel.co.uk](mailto:customerservices@islesofscilly-travel.co.uk)

## Travel by taxi

- You can get a taxi with Buzza Bus by calling 01872 266886. The taxi company has a wheelchair accessible vehicle.
- You can get a taxi with Toots Taxi by calling 01720 422142.
- You can get a taxi with DJ Cabs by calling 01720 423775.
- Each Skybus flight is met by a transfer taxi at St Mary's Airport. If arriving by boat, taxis can be booked for quayside collection.

## Parking

- There is a drop-off point at the main entrance. The drop-off point does not have a dropped kerb.

## Arrival

### Path to main entrance

- From the street to the main entrance, there is 1 step. There is no ramp and no lift.

## *Main entrance*

- The door is 760mm wide.
- The main entrance has 1 step.
- The main door is side hung and manual.
- If arriving from the airport, Skybus shuttle service providers will help unload bags from the bus. If arriving by boat, you can arrange for your luggage to be delivered from the quay to door for a small fee. Please call Island Carriers on 01720 422662 to arrange.

## Getting around inside

### *Bedrooms*

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- Lights are LED, energy saving and traditional filament. Some lights can be controlled independently.
- TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- All bedrooms have fitted carpets.
- From the main entrance to this area, there is level access.

### *Self catering kitchen*

#### *Moorings Kitchen*

- We have an open plan kitchen.
- From the main entrance to the kitchen, there is level access.
- The work surface is available at a height between 650mm and 900mm.
- The hob is available at a height between 650mm and 900mm.
- The sink is available at a height between 650mm and 900mm.
- The oven is available at a height between 650mm and 900mm.



Moorings Kitchen

## Lounge

- From the main entrance to the lounge, there is 1 step. There is no lift and no ramp.
- The patio doors open to the courtyard with a threshold.



Moorings sun room

## Getting around outside

### *Moorings Courtyard*

- From the main entrance to the area, there is 1 step.
- There is one step out of the property, and then another 2 steps up onto the raised decking area.



Moorings Courtyard

## Customer care support

### *Accessibility equipment*

- Wheelchairs, walkers and electric golf buggies can be hired locally.
- For a list of more items, please go to <https://www.visitislesofscilly.com/about/practical-info/tourist-information-c...>

### *Customer care support*

- Staff are available 24 hours a day.
  - Sibley's Island Homes provides an out of hours emergency phone number in all its self-catering properties.
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Guide last updated: 13 June 2019