

## Accessibility Guide for Minnehaha

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## Welcome

A small but perfectly formed, town centre studio apartment, Minnehaha benefits from direct beach access, and is located just a few minutes walk to the harbour. The apartment has recently been comprehensively & thoughtfully reconfigured & refurbished, making it an ideal base for a couple or single traveller.

An internal passage and stairs in the building lead to a small communal courtyard, from where steps lead down onto Town Beach. There is a shared laundry room, fitted with washing machine and tumble dryer.

## At a Glance

### Level Access

- The main entrance has 3 steps. There is no lift and no ramp.

### Bedrooms

- We have non-allergic bedding.

### Hearing

- The (bedroom) TVs have subtitles.

### General

- Staff are available 24 hours a day.
- We have emergency evacuation procedures for disabled visitors.

## Getting here

16 Smuggler's Ride  
St Mary's  
Isles of Scilly  
TR21 0LN

### *Travel by public transport*

- Sail from Penzance or fly direct from Land's End, Newquay or Exeter Airports. National and European connections available from Newquay and Exeter. If you require travel assistance please contact: 01736 334220, [customerservices@islesofscilly-travel.co.uk](mailto:customerservices@islesofscilly-travel.co.uk)

### *Travel by taxi*

- You can get a taxi with Buzza Bus by calling 01872 266886. The taxi company has a wheelchair accessible vehicle.
- You can get a taxi with Toots Taxi by calling 01720 422142.
- You can get a taxi with DJ Cabs by calling 01720 423775.
- Each Skybus flight is met by a transfer taxi at St Mary's Airport. If arriving by boat, taxis can be booked for quayside collection.

### *Parking*

- There is a drop-off point at the main entrance. The drop-off point does not have a dropped kerb.
- There is no kerb outside the property.



Front of Smuggler's Ride

### **Arrival**

#### *Path to main entrance*

- From the street to the main entrance, there is level access.

#### *Main entrance*

- The door is 700mm wide.
- The main entrance has 3 steps.
- The main door is side hung and manual.
- If arriving from the airport, Skybus shuttle service providers will help unload bags from the bus. If arriving by boat, you can arrange for your luggage to be delivered from the quay to the door for a small fee. Please call Island Carriers on 01720 422662 to arrange.



Minnehaha Front

## Getting around inside

### Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, wall lights and natural daylight.
- Lights are LED, energy saving and traditional filament. Some lights can be controlled independently.
- TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- No bedrooms have fitted carpets.
- This property has not ever allowed dogs or pets.
- We have bathrooms with a separate shower.



Minnehaha Bed

### Self catering kitchen

- The work surface is available at a height between 650mm and 900mm.

- The hob is available at a height between 650mm and 900mm.
- The sink is available at a height between 650mm and 900mm.
- The oven is available at a height between 650mm and 900mm.



Minnehaha Interior



Minnehaha Interior

## Lounge



Minnehaha Studio

### Customer care support

#### *Accessibility equipment*

- Wheelchairs, walkers and electric golf buggies can be hired locally.
- For a list of more items, please go to [https://www.visitislesofscilly.com/about/practical-info/tourist-information-c....](https://www.visitislesofscilly.com/about/practical-info/tourist-information-c...)

#### *Customer care support*

- Staff are available 24 hours a day.
- Sibley's Island Homes provides an out of hours emergency phone number in all its self-catering properties.

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Guide last updated: 13 June 2019