

Accessibility Guide for Clarence House

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Welcome

An attractive period house located close to Porthcressa Beach, and only a short flat walk to the centre of town and the Quay. Clarence House sleeps 8 in one ensuite zip and link bedroom, and 3 double rooms. It benefits from a ground floor bedroom and two bathrooms.

The rear granite walled courtyard, attractively planted with palms, grasses and shrubs is a sun trap in the summer, and perfect for BBQ's. The house is popular with large families or 2 families sharing.

Please note that under 5's are only permitted with prior agreement due to the open tread staircase.

At a Glance

Level Access

- The main entrance has 2 steps. There is no lift and no ramp.



Access with steps

- There are steps from the main entrance to:
 - Clarence House lounge
 - Courtyard



Bedrooms

- We have non-allergic bedding.



Level access bedrooms

- From the main entrance to the bedroom, there is level access.
- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.



Hearing

- The (bedroom) TVs have subtitles.



Visual

- Some parts of the venue have low lighting.



General

- Staff are available 24 hours a day.
- We have emergency evacuation procedures for disabled visitors.

Getting here

Church Street
St. Mary's
TR21 0JT



Travel by public transport

- Sail from Penzance or fly direct from Land's End, Newquay or Exeter Airports. National and European connections available from Newquay and Exeter. If you require travel assistance please contact: 01736 334220, customerservices@islesofscilly-travel.co.uk



Travel by taxi

- You can get a taxi with Buzza Bus The taxi company has a wheelchair accessible vehicle.
- You can get a taxi with Toots Taxi
- You can get a taxi with DJ Cabs by calling 01720 423775.
- Each Skybus flight is met by a transfer taxi at St Mary's Airport. If arriving by boat, taxis can be booked for quayside collection.

Parking

- There is a drop-off point at the main entrance. The drop-off point does not have a dropped kerb.
- There is a small porch area at the entrance, and then the front door enters into the lounge.



Clarence House Entrance



Clarence House

Arrival

Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 760mm wide, or more.

Main entrance

- The door is 740mm wide.
- The main entrance has 2 steps.
- The main door is side hung and manual.

- If arriving from the airport, Skybus shuttle service providers will help unload bags from the bus. If arriving by boat, you can arrange for your luggage to be delivered from the quay to the door for a small fee. Please call Island Carriers on 01720 422662 to arrange.

Getting around inside

Visual Impairment - General Information

- Some parts of the venue have low lighting.



Clarence House Lounge



Clarence House Snug

Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- Lights are LED, energy saving and traditional filament. Some lights can be controlled independently.
- TVs have subtitles.
- All bedrooms are non-smoking.

- We have non-allergic bedding.
- All bedrooms have fitted carpets.
- From the main entrance to this area, there is level access.
- We have bathrooms with a separate shower.
- We have bathrooms with a bath.



Downstairs Bathroom



Family bathroom

 [Self catering kitchen](#)

[Clarence House kitchen](#)

- We have an open plan kitchen.
- From the main entrance to the kitchen, there are 2 steps. There is no lift and no ramp.



Clarence Kitchen

Lounge

Clarence House lounge

- From the main entrance to the lounge, there is 1 step. There is no lift and no ramp.
- On arrival there is a rather uneven concrete path to the porch door via a 90cm wide gate. There are irregular door widths and heights and changes in level throughout. The porch door is 74cm wide then through a 76cm wide inner door over a 8cm high threshold. A low shallow step of 2 cm high leads immediately onto the side of an open tread staircase within 90cm of the door.



Clarence stairs



Front door from inside

Getting around outside

Courtyard

- From the main entrance to the area, there is 1 step.
- There is a step down and out into the courtyard, and also from the back gate there is a step down.



Clarence courtyard

Customer care support

Accessibility equipment

- Wheelchairs, walkers and electric golf buggies can be hired locally.
- For a list of more items, please go to [https://www.visitislesofscilly.com/about/practical-info/tourist-information-c....](https://www.visitislesofscilly.com/about/practical-info/tourist-information-c...)

Customer care support

- Staff are available 24 hours a day.

- Sibley's Island Homes provides an out of hours emergency phone number in all its self-catering properties.

Guide last updated: 7 December 2021