

Accessibility Guide for Shearwater House

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Welcome

Shearwater House is a large Grade-II Listed town house, perfectly located as a holiday rental, right in the heart of Hugh Town. Overlooking the park, and within a short walk of beaches, the quay and town centre facilities, this lovely house benefits from a sunny south-facing courtyard garden.

Accommodating up to 10 guests in five double / twin en-suite bedrooms, over 3 floors, with a spacious downstairs lounge, dining room, kitchen / day room, it offers a perfect base for large families, groups or clubs, and has been thoughtfully presented throughout following a comprehensive refurbishment in 2018.

At a Glance

Level Access

- There is level access from the main entrance to:
 - Shearwater Lounge
 - Shearwater Front Aspect

Access with steps

- There are steps from the main entrance to:

- Shearwater Courtyard



Bedrooms

- We have non-allergic bedding.



Hearing

- The (bedroom) TVs have subtitles.



General

- Staff are available 24 hours a day.
- We have emergency evacuation procedures for disabled visitors.

Getting here

Shearwater House
The Parade
St Mary's
TR21 0LP



Travel by public transport

- Sail from Penzance or fly direct from Land's End, Newquay or Exeter Airports. National and European connections available from Newquay and Exeter. If you require travel assistance please contact: 01736 334220, customerservices@islesofscilly-travel.co.uk



Travel by taxi

- You can get a taxi with Buzza Bus by calling 01872 266886. The taxi company has a wheelchair accessible vehicle.
- You can get a taxi with Toots Taxi by calling 01720 422142.
- You can get a taxi with DJ Cabs by calling 01720 423775.
- Each Skybus flight is met by a transfer taxi at St Mary's Airport. If arriving by boat, taxis can be booked for quayside collection.



Parking

- There is a drop-off point at the main entrance. The drop-off point does not have a dropped kerb.
- The house fronts onto the pavement.



Shearwater House

Arrival



Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 700mm wide, or more.



Main entrance

- The door is 700mm wide.
- The main entrance has 0 steps.
- The main door is side hung and manual.
- If arriving from the airport, Skybus shuttle service providers will help unload bags from the bus. If arriving by boat, you can arrange for your luggage to be delivered from the quay to the door for a small fee. Please call Island Carriers on 01720 422662 to arrange.

Getting around inside



Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, wall lights, bedside lamps and natural daylight.
- Lights are LED, energy saving and traditional filament. Some lights can be controlled independently.
- TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- All bedrooms have fitted carpets.
- All bedrooms are ensuite.
- We have bathrooms with a separate shower.
- We have bathrooms with a bath and overhead shower.

Self catering kitchen

Shearwater Kitchen

- We have a separate kitchen and dining room. The route is 700mm wide, or more.
- The door is 700mm wide.
- From the main entrance to the kitchen, there is 1 step. There is no lift and no ramp.
- The work surface is available at a height between 650mm and 900mm.
- The hob is available at a height between 650mm and 900mm.
- The sink is available at a height between 650mm and 900mm.
- The oven is available at a height between 650mm and 900mm.
- From the main entrance to the dining room, there is level access. The door is 750mm wide.
- There is level access from the front door into the dining room, however from the dining room into the kitchen there is a narrow arch way with 1 step down.



Looking from kitchen through to dining room.



Looking through dining room into kitchen.

Lounge

Shearwater Lounge

- From the main entrance to the lounge, there is level access. The route is 700mm wide, or more. The door is 700mm wide.



Shearwater lounge

Shearwater Courtyard

- From the main entrance to this area, there is 1 step. There is no lift and no ramp.
- Access to the courtyard is through the back door, with a latch approx 150cm high, or through the double patio doors in the kitchen, over a standard threshold.



Shearwater patio doors



Shearwater Courtyard

Getting around outside

Shearwater Front Aspect

- From the main entrance to this area, there is level access. The entrance is 700mm wide.
- At the property there is a front area with a bench and potted plants.

Shearwater Back courtyard

- The courtyard can be accessed from the double patio doors, which has a raised threshold to step over.

Customer care support

Accessibility equipment

- Wheelchairs, walkers and electric golf buggies can be hired locally.
- For a list of more items, please go to <https://www.visitislesofscilly.com/about/practical-info/tourist-information-c...>

Customer care support

- Staff are available 24 hours a day.
- Sibley's Island Homes provides an out of hours emergency phone number in all its self-catering properties.

Guide last updated: 24 January 2020