# Accessibility Guide for Old Town Cottage

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## At a Glance

###  Level Access

* The main entrance has 2 steps. There is no lift and no ramp.

###  Access with steps

* There are steps from the main entrance to:
	+ Bedroom

###  Bedrooms

* We have non-allergic bedding.

###  Hearing

* The TVs have subtitles.

## Getting here

Old Town
St Mary's
TR21 0NH

####  Travel by public transport

* Sail from Penzance on the Scillonian Ferry - Isles of Scilly Steamship Group; 01736 334220, [www.islesofscilly-travel.co.uk](http://www.islesofscilly-travel.co.uk)
* Fly Skybus from Land's End, Newquay or Exeter Airports - Isles of Scilly Steamship Group; 01736 334220, [www.islesofscilly-travel.co.uk](http://www.islesofscilly-travel.co.uk)
* Fly via helicopter from Penzance to St Mary’s or Tresco – Penzance Helicopters; 01736780828 [www.penzancehelicopters.co.uk](http://www.penzancehelicopters.co.uk)
* National and European connections available from Newquay and Exeter.

####  Travel by taxi

* You can get a taxi with Buzza Bus by calling 01872 266886. The taxi company has a wheelchair accessible vehicle.
* You can get a taxi with Toots Taxi by calling 01720 422142.
* You can get a taxi with DJ Cabs by calling 01720 423775.
* Each Skybus & Helicopter flight is met by a Islands Transfers; www.islandtransfers.co.uk / 01720 422126 at St Mary's Airport. If arriving by boat, taxis can be booked for quayside collection.

####  Parking

* There is a drop-off point at the main entrance. The drop-off point does not have a dropped kerb.

## Arrival

####  Main entrance

* The door is 760mm wide.
* The main entrance has 2 steps.
* The main door is side hung and manual.
* If arriving from the airport, your Island Transfers driver will help unload bags from the bus. If arriving by boat, you can arrange for your luggage to be delivered from the quay to the door for a small fee. Please call Island Carriers on 01720 422662 or Richard Hand Haulage on 01720 423007 to arrange.

## Getting around inside

#### Visual Impairment - General Information


Old Town Cottage inside

####  Bedrooms

* All bedrooms have windows.
* Bedrooms have ceiling lights, bedside lamps and natural daylight.
* Lights are LED and traditional filament. Some lights can be controlled independently.
* TVs have subtitles.
* All bedrooms are non-smoking.
* We have non-allergic bedding.
* All bedrooms have fitted carpets.
* The bedroom nearest the main entrance has 12 steps.
* All bedrooms are ensuite.

####  Self catering kitchen

* We have an open plan kitchen.
* From the main entrance to the kitchen, there is level access.
* The work surface is available at a height between 650mm and 900mm.
* The hob is available at a height between 650mm and 900mm.
* The sink is available at a height between 650mm and 900mm.
* The oven is available at a height between 650mm and 900mm.

####  Lounge

* From the main entrance to the lounge, there is level access.

## Customer care support

#### Accessibility equipment

* Wheelchairs, mobility scooters and electric golf buggies can be hired locally.

For a list of more items, please contact the Tourist Information Centre; info@visitislesofscilly.com / 01720 62060 / [www.visitislesofscilly.com](http://www.visitislesofscilly.com)

#### Customer care support

* Scilly Holiday Homes provides an out of hours emergency phone number in all its self-catering properties.

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