

## Accessibility Guide for Sunhaven

[enquiries@sibleysonscilly.com](mailto:enquiries@sibleysonscilly.com), 01720 422431, <https://www.sibleysonscilly.co.uk/Holidays/RentalDetail?UnitTypeID=207&occupancy=8>

**Contact for accessibility enquiries: Gail Sibley**



### Welcome

Sun Haven is a luxury, new build, four-bedroom property, sleeping up to 8 people. Located on the edge of Hugh Town, with a sizable garden it is perfectly located for all the amenities of Hugh Town and St Mary's harbour.

Sun Haven has been considerably designed with a ramped entrance way, extra wide door frames and level access throughout all communal areas, making it perfect for extended families and those with reduced mobility.

There is a ground floor ensuite bedroom, which has wet-room shower facilities, and 3 further ensuite bedrooms upstairs.

### At a Glance

#### Level Access

- There is level access from the main entrance to:
  - Bedroom: Ground floor bedroom
  - Sunhaven lounge
  - Garden/ Patio area

## Bedrooms

- We have non-allergic bedding.
- There is an emergency call system next to the bed.

## Level access bedrooms

- From the main entrance to the bedroom, there is level access.
- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.
- There is unobstructed floor space 1200mm by 900mm, or more.
- The bathroom has a level access shower.

## Hearing

- The (bedroom) TVs have subtitles.

## General

The accommodation is rated by the National Accessible Scheme as suitable for:

- Older and less mobile guests
- Part-time wheelchair users



- Staff are available 24 hours a day.
- We have emergency evacuation procedures for disabled visitors.

## Getting here

Sunhaven  
Branksea Close  
St Mary's  
TR21 0NA

## Travel by public transport

- You can get to Sunhaven by boat or ferry.
- The nearest port is St Mary's Harbour. The port is 0.4 miles / 0.6 km from Sunhaven.
- Sail from Penzance or fly direct from Land's End, Newquay or Exeter Airports. National and European connections available from Newquay and Exeter. If you require travel assistance please contact: 01736 334220, [customerservices@islesofscilly-travel.co.uk](mailto:customerservices@islesofscilly-travel.co.uk)

### *Travel by taxi*

- You can get a taxi with Buzza Bus by calling 01872 266886. The taxi company has a wheelchair accessible vehicle.
- You can get a taxi with Toots Taxi by calling 01720 422142.
- You can get a taxi with DJ Cabs by calling 01720 423775.

### *Parking*

- Access to the house is down a little lane. Church Road is 50 meters from the gate to the house.

## Arrival

### *Path to main entrance*

- From the street to the main entrance, there is level access.
- The path is 1140mm wide, or more.

### *Main entrance*

- The main entrance has level access.
- The door is 820mm wide.
- The main door is side hung and manual.
- If arriving from the airport, Skybus shuttle service providers will help unload bags from the bus. If arriving by boat, you can arrange for your luggage to be delivered from the quay to the door for a small fee. Please call Island Carriers on 01720 422662 to arrange.



View from road



View from gate



Entrance gate

## Getting around inside



### *Bedrooms*

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- Lights are LED and energy saving. TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- All bedrooms have fitted carpets.
- From the main entrance to this area, there is level access.

## *Accessible bedrooms*

### *Accessible bedroom Ground floor bedroom*

- The route to the bedroom is 800mm wide, or more. The bedroom door is 820mm wide. There is 1240mm at the side of the bed. The bed is 710mm high. There is 20mm under the bed.
- There is a low clothes rail. You can use the rail sitting down.
- There is an emergency call system next to the bed.
- The bedroom is double. The bathroom is ensuite. The bathroom door is 820mm wide.
- The bathroom has a separate shower. The shower has a seat. The shower has a handrail.
- The bathroom has a level access shower. There is a shower chair available. The level access shower has handrails.
- The toilets have handrails. The direction of transfer onto the toilet is to the left. There is space under the basin, with no pedestal or boxing.



### Ground floor ensuite

## *Self catering kitchen*

### *Sunhaven kitchen*

- We have an open plan kitchen.
- From the main entrance to the kitchen, there is level access.
- The route is 820mm wide, or more.
- The door is 820mm wide.



Kitchen



Dining table

## Lounge

### *Sunhaven lounge*

- From the main entrance to the lounge, there is level access. The route is 820mm wide, or more. The door is 820mm wide.



Lounge



Lounge

## Getting around outside

### *Garden/ Patio area*

- From the main entrance to this area, there is level access. There is a permanent ramp.
- There is a paved path that runs around the building.



Outdoor seating area



Back of Sunhaven

## Customer care support

### *Accessibility equipment*

- Wheelchairs, walkers and electric golf buggies can be hired locally.  
<https://www.visitislesofscilly.com/about/practical-info/tourist-informat...>
- For a list of more items, please go to <https://www.visitislesofscilly.com/about/practical-info/tourist-information-c...>
- This may be something we could arrange.

### *Customer care support*

- Staff are available 24 hours a day.
- Sibley's Island Homes provide an out of hours emergency phone number for guest use in an emergency in all of our self-catering properties.